

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 28th day of April' 2022
Inward No.3162 /2021-22 Dt: 11.02.2022/ Nellore Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Y. Sanjay Kumar
Sri. K. Ramamohan Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Member (Finance)
Independent Member

Between

Kalle.Gurrappa,
S/o. K. Narayana,
Flat No.102,
Srisowbaghya Nivas,4th Street,
Harinadhapuram,
Dargamitta (P),
Nellore Dt.

Complainant,

ORDER

1. The case of the complainant is that he has presented the application on behalf of Mekhala Vara Lakshmi, Utukur Peddapalem, Vidavalur Mandal, Nellore Dt. He has taken the land on lease for Aqua culture for a period of 5 years and applied for HT service connection HT SCNo.916/NLR. DEE/O/N.R.Palem informed that the land in Sy. No.310 & 311 belongs to Government and HT SCNo.916/NLR and was bill stopped and dismantled in the month of December'2020. Mekala Varalakshmi made a representation for payment of Security deposit and ACD amount. He also made several representations but no action was taken. Hence requested to make arrangement for payment of security deposit and ACD amount. He also stated that he has incurred about twenty lakhs of rupees in getting seven new LT service connections in place of HT service S.C.No. 916/NLR. Since the complaint was made on behalf of another person without any authorization, complaint is posted for hearing on its maintainability and called a report from SE/O/Nellore.

DESPATCHED

DATE

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2. SE/O/Nellore stated that the service was disconnected on 10.12.2020. Her agreement was terminated with effect from 2.3.2021, an amount of ₹.5,22,614 to be refunded towards excess Security Deposit after adjustment of arrears of ₹.2,45,886 to the end of 2.3.2021 from total security deposit of ₹.7,68,500. Dy.EE/O/N.R. Palem was instructed to submit the dismantlement and devolution particulars for onward submitting the proposal for refund of excess security deposits on receipt of dismantlement and devolution particulars from field the proposal for refund of excess security deposit will be submitted to Corporate Office/Tirupati.
3. Personal hearing was conducted on 12.4.2022, the Complainant and SAO present. Heard both sides.

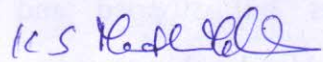
SAO represented that Vara Lakshmi submitted an application for refund of Security deposit and it is under process and will be completed within one month. If the grievance of Vara Lakshmi is not resolved, she is entitled to file complaint before this forum.

Admittedly complainant is not a registered consumer. Complainant did not state under what capacity, he made the present complaint before this Forum. He had no independent right to claim the amount. Complaint is not maintainable and liable to be rejected.

4. In the result complaint is rejected.

Sd/- Sd/- Sd/- Sd/-
Member (Technical) Member (Finance) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

This order is passed on this, the day of 28th April'2022

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To
The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.